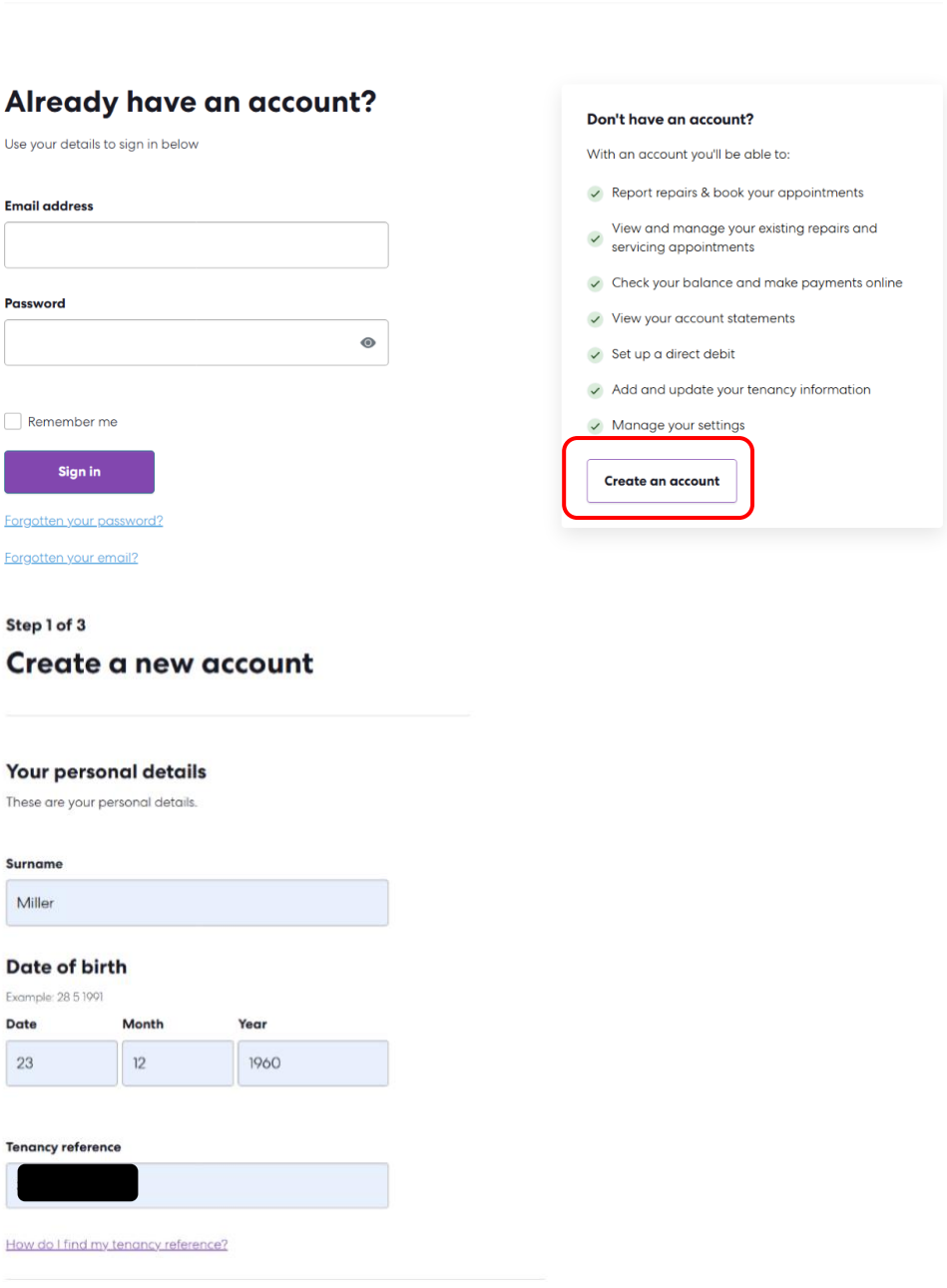
How do I create a My54North account

1. Go to www.54northhomes.co.uk/my54north
2. Click “Create an account”



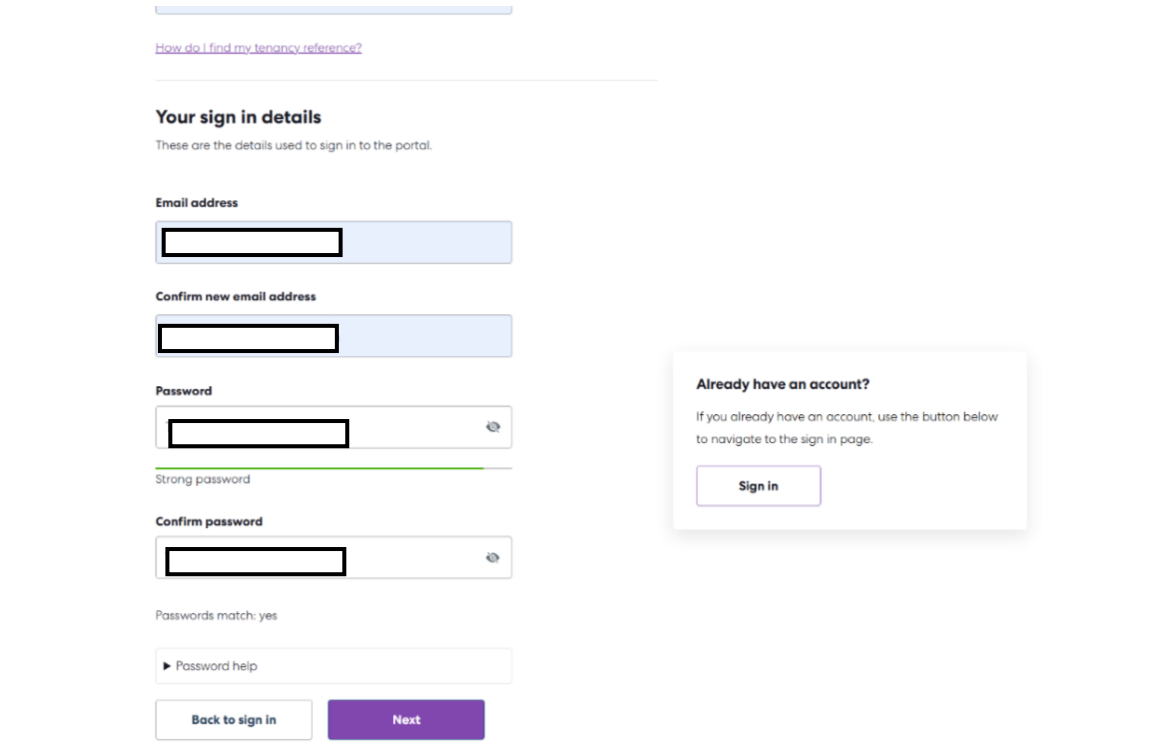
3. **Enter your personal details**

a. Surname
b. Date of birth
c. Tenancy reference (this may also be called an Account Number if you're a Leaseholder with us)

You can find your tenancy reference on any letters from us such as a rent statement.

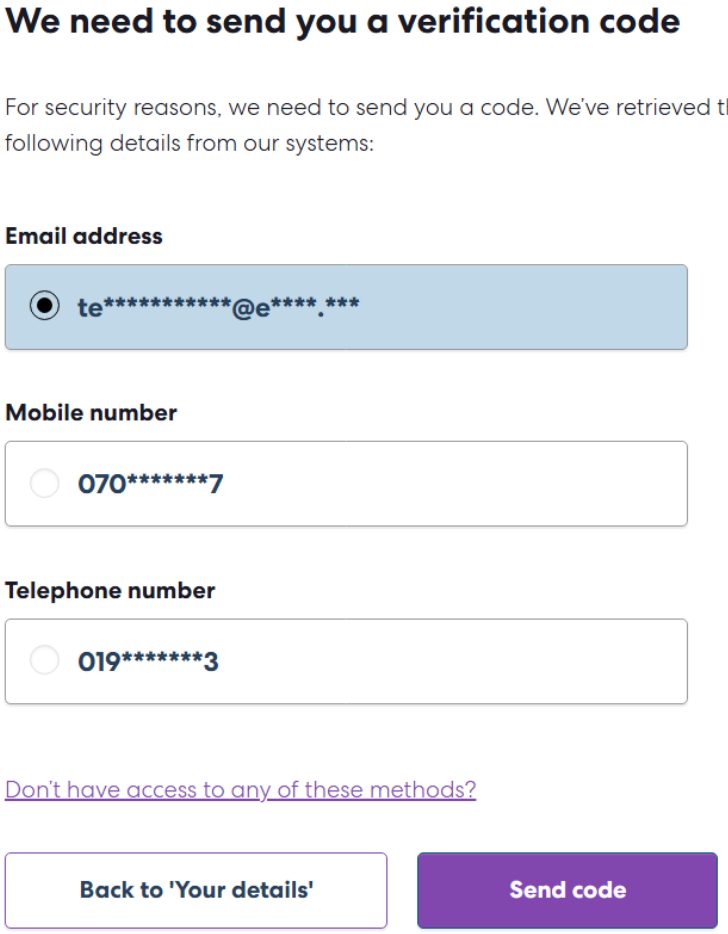
4. **Enter your sign in details**
    a. Email address
    b. Confirm new email address
    c. Password
    d. Confirm Password

You must use an email that you can access and make the password something memorable as you will use these details to sign into the Portal.



5. Click “Next”

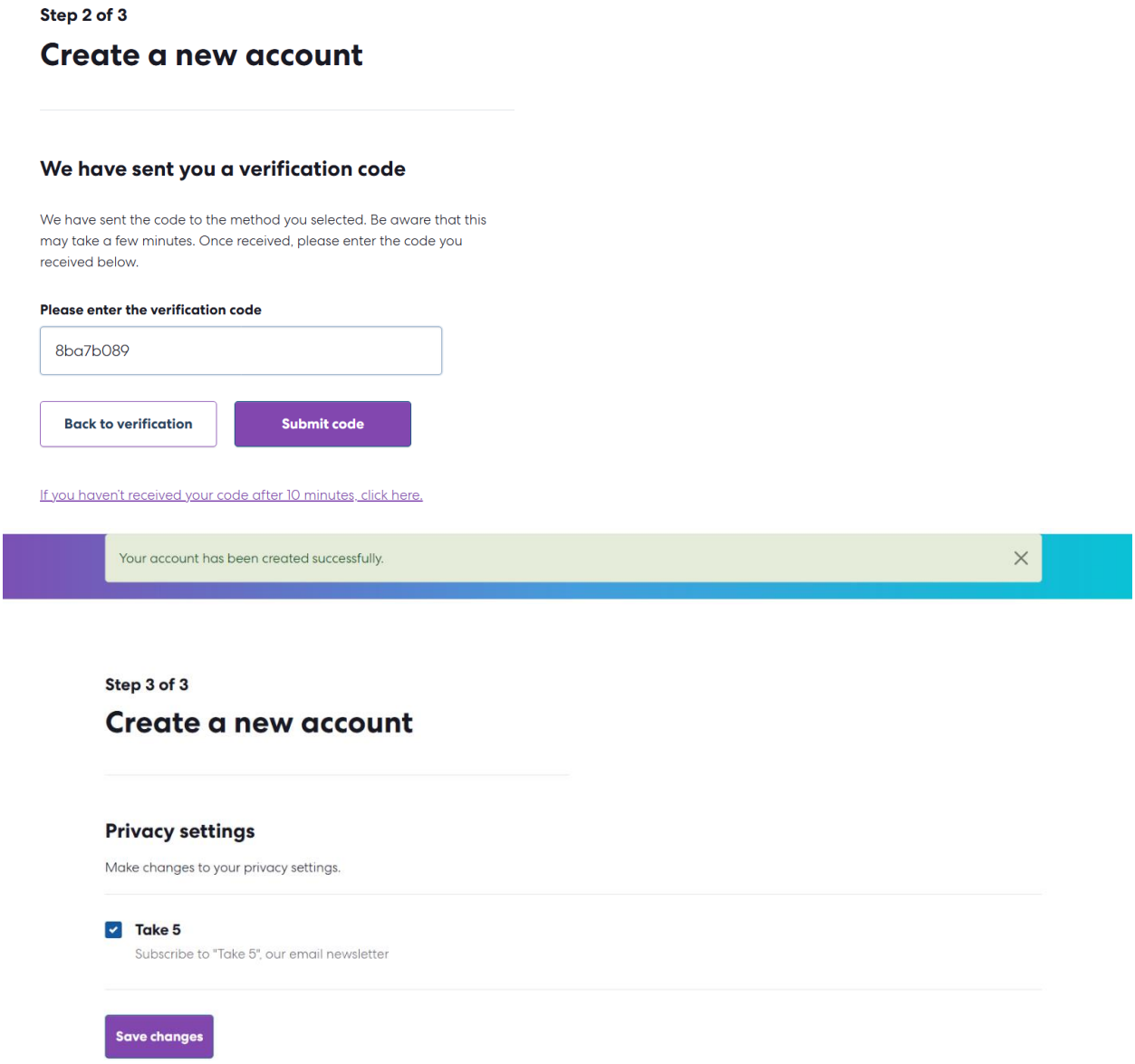
6. Select a form of contact to receive a verification code, this can be either via your email or SMS (text message).



7. Click “Send code”

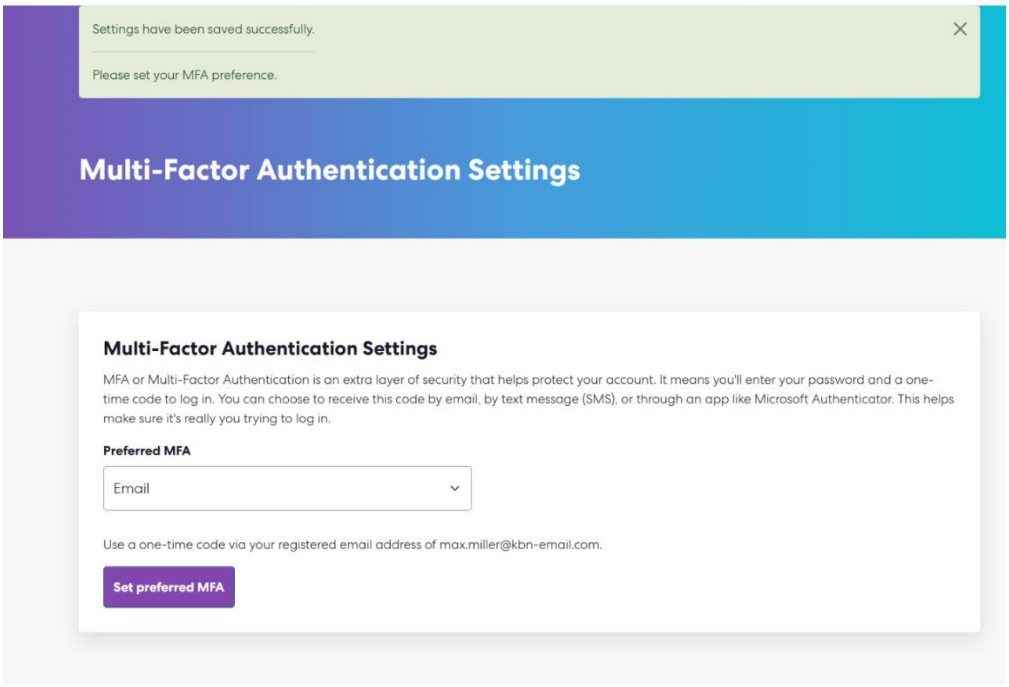
8. Copy and paste the code from the email or SMS you have been sent.

9. Click “Submit code”



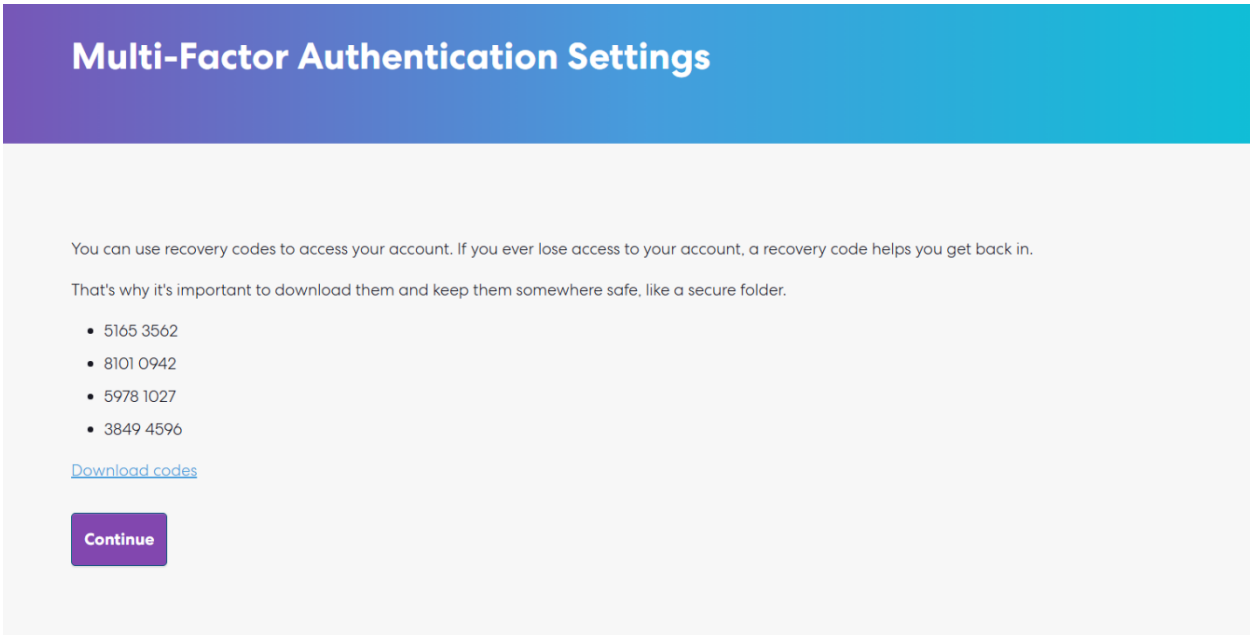
10. Please select your Multi-Factor Authentication settings by clicking the drop-down arrow and selecting one of the options.

11. Click “Set Preferred MFA”



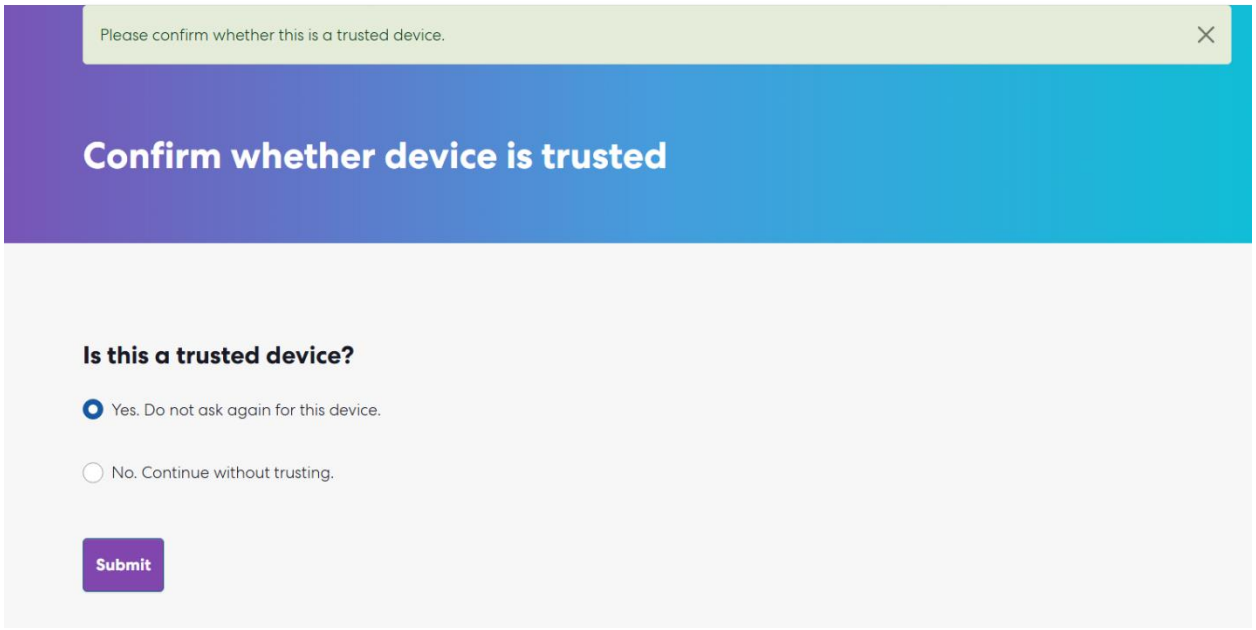
12. Copy and paste the verification code from your preferred MFA. This is a different code to the one that you used to activate your account.

13. Download or save your recovery codes



14. Click Continue

15. Choose if you would like the device to be trusted



16. Click submit
17. Everything will be available for you to use immediately.